



Pipeshield International Limited Quality Management Systems Manual



QUALITY POLICY

It is the policy and overall business objective of Pipeshield International Ltd to provide services of the highest quality and in compliance with the client's specified requirements.

It is also the objective of Pipeshield International Ltd to enhance its reputation and capabilities in order to gain wider recognition in its field of expertise.

Pipeshield International recognises that genuine commitment to understanding the present and future needs of its clients is essential to the achievement of these objectives and thus continually strives to ensure that the needs and reasonable expectations of the clients are realised in the quality of the services it provides.

The Quality Management System is described in the Quality Assurance Manual and detailed in the Procedures Manual. To further the quality aims of Pipeshield International Ltd, we have ensured that all employees understand and adhere to the requirements of this policy and the contents of the Quality Assurance Manual.

This Quality Manual and subsequent Procedures Manual are published as a direct response to the requirements defined by ISO 9001:2008.

Pipeshield International Ltd will constantly monitor its quality performance and will implement improvements where appropriate.

QUALITY OBJECTIVES

It is the overall business objective of Pipeshield International Ltd to:

- Maintain satisfied customer base.
- Work safely with minimal loss time.
- Produce high quality works with minimal non-conformances – (Target is less than 2 NCR's per annum)
- Provide good working conditions for staff and career progression.
- Ensure prevention of the use of child, forced/bonded or prison labour and harsh disciplinary measures.
- Improve financial standing and growth of Company to achieve perpetuity.

Signed and endorsed by

Mr Steve Howlett
Managing Director
Pipeshield International Ltd